



Important Notice to Illinois Residents

Following the recent storms that caused extensive damage in Illinois, we have taken steps at the request of the Department of Insurance to help our policyholders and claimants in the affected areas – the Counties of Champaign, Douglas, Fayette, Grundy, Jasper, LaSalle, Massac, Pope, Tazewell, Vermilion, Wabash, Washington, Wayne, Will, and Woodford. In this regard, concerning policies issued in the affected Counties for the period between November 10, 2013, and January 11, 2014, we will:

- Not issue any cancellation or nonrenewal and may extend the moratorium as warranted in light of an individual's particular circumstances, as we determine in our reasonable discretion;
- Provide a 60-day extension to comply with policy provisions that impose a time limit, such as the need to submit a proof of loss or claim information or make necessary repairs; and
- Refrain from cancelling or non-renewing policies due to an increase in the risk originally accepted or geographic location.

Illinois consumers may contact the Department of Insurance by calling its toll-free complaint hotline at 1-866-445-5364 or submitting a complaint online at <http://insurance.illinois.gov/Home/ComplaintLinks.asp>.

If you have any questions please feel free to contact us at the [Legal Helpdesk](#)